

LEADERSHIP AND QUALITY CONTROL SKILLS FOR SUPERVISORS

Introduction:

This 2-day course focuses on developing the leadership qualities and quality control skills in supervisors to make them more productive for their organizations.

Course Objectives:

1. Understanding basic attributes of leadership and quality control.
2. Understand practical approaches for building motivation and organizational behavior, managing testing and inspection activities.
3. Understand the current issues, problems and solutions to leadership and quality aspects.

Course Contents:

- Leadership, Communicator & Motivator, QC Fundamentals.
- Basics of ISO 9001
- Basic Statistical Process Control.
- Inspection, Testing, QC, QA and QMS
- Process Control (PDCA).
- Inspection Variation/Errors.
- Introduction to Sampling Methods/Acceptance.

Training Methodology:

Presentation, Group Discussion, Case Studies & Exercises.

Who Should Attend:

Supervisors, Managers, Line Leaders, QC Personnel and Inspectors. This workshop is also appropriate for those who wish to refresh their leadership and QC skills.

Award of Certificate:

Participants will be issued with a Certificate of Successful Completion upon meeting 75% of the required course attendance.

Duration:

2 days (14 hours)

Course Fee:

\$500 nett per trainee (GST is not applicable).

(Course fee is inclusive of all training materials and light refreshments.)